

## Counterparty Questionnaire

### I. Background information

Full name	ForteBank Joint Stock Company
Short name (if any)	ForteBank JSC
Legal form	Joint stock company
State registration number	4241-1900-AO
Country of incorporation	Republic of Kazakhstan
State registration authority	Republic of Kazakhstan Ministry of Justice
Date of registration	10 February 2015
BIN (similar taxpayer identification number)	990740000683
SWIFT, Telex	IRTYKZKA
BIC	IRTYKZKA
Address (registered address)	bldg. 8/1, Dostyk str., Yessil district, Nur-Sultan city, Z05P1P0/010017, Republic of Kazakhstan
Executive body corporate seat address	bldg. 8/1, Dostyk str., Yessil district, Nur-Sultan city, Z05P1P0/010017, Republic of Kazakhstan,
Postal address	bldg. 8/1, Dostyk str., Yessil district, Nur-Sultan city, Z05P1P0/010017, Republic of Kazakhstan,
Phone numbers, fax numbers, e-mail	+7 7172 59 99 99 fi@fortebank.com; info@fortebank.com
Website	https://forte.kz
Type of the license to perform transactions	License to perform banking and other operations and activities on the securities market
License number	1.2.29/197/36
Date license issued and license period	03.02.2020, perpetual
Issuing authority	Agency for regulation and development of the financial market of the Republic of Kazakhstan
License to perform other activities in the financial market, issued by the authorized body of the State of registration (number, date of issue, period of validity and issuing authority)	
Registered and paid-in capital	Registered: Common shares – 150 003 000 000 Paid-in: Common shares – 92 387 104 089 Capital: 327 554 million tenge

## II. Ownership and management structure

The structure and the name of bodies (the supreme body, the executive body, other bodies) in accordance with the constituent documents

**General Meeting**  
**Bulat Zhamitovich Utemuratov**

Date of the latest revision of constituent documents on the basis whereof your entity bodies structure is established

**Amendments to the Charter of 12 July 2021**

### 1. List of members of the counterparty's Board of Directors (independent and other directors) / Supervisory Board

Last name, first name, patronymic (if any)	Citizenship status	Individual Identification Number (if any)	Number, series (if any), date of issue and period of validity of the identity document
<b>Marlen Mirzabekov – Chairman of the Board of Directors</b>			
<b>Anuar Utemuratov – Member of the Board of Directors</b>			
<b>Hubert Pandza – Member of the Board of Directors – Independent Director of the Bank</b>			
<b>Timur Issatayev – Member of the Board of Directors</b>			
<b>Eldar Abdrazakov – Member of the Board of Directors – Independent Director of the Bank</b>			
<b>Guram Andronikashvili – Member of the Board of Directors</b>			

### 2. List of members of the entity's executive board

Last name, first name, patronymic (if any)	Date and place of birth	Citizenship status	Individual Identification Number (if any)	Residence address	Contact telephone number	Number, series (if any), date of issue and period of validity of the identity document	Number and date of the document (order, minutes of the general meeting, minutes of the meeting of the Board of Directors, resolution of the sole shareholder (founder) or other similar document) on the basis whereof the entity exercises functions of the executive body
<b>Sholpan Nurumbet – Acting Chairperson of the Management Board</b>	<b>09.08.1980</b>	<b>Republic of Kazakhstan</b>		<b>Nur-Sultan city</b>			<b>Extract of Minutes of the meeting of the Board of Directors No.20 dated 29.06.2021</b>



Aliya Dykanbayeva - Member of the Management Board – The First Deputy Chairperson of the Management Board (CFO)	12.12.1973	Republic of Kazakhstan		Nur-Sultan city			Extract of Minutes of the meeting of the Board of Directors No.2 dated 28.01.2021
Aidyn Auyezkanov – Member of the Management Board – Deputy Chairperson of the Management Board	16.11.1977	Republic of Kazakhstan		Nur-Sultan city			Extract of Minutes of the meeting of the Board of Directors No.2 dated 28.01.2021
Bekzhan Pirmatov – Member of the Management Board – Deputy Chairperson of the Management Board	16.01.1985	Republic of Kazakhstan		Nur-Sultan city			Extract of Minutes of the meeting of the Board of Directors No.2 dated 28.01.2021
Nurlan Sarsebekov – Member of the Management Board – Deputy Chairperson of the Management Board	07.07.1976	Republic of Kazakhstan		Nur-Sultan city			Extract of Minutes of the meeting of the Board of Directors No.2 dated 28.01.2021
Gaukhar Bissembiyeva – Member of the Management Board – Deputy Chairperson of the Management Board	22.04.1976	Republic of Kazakhstan		Almaty city			Extract of Minutes of the meeting of the Board of Directors No.2 dated 28.01.2021
Kyrushko Volodymyr – Member of the Management Board – Deputy Chairperson of the Management Board	29.10.1980	Ukraine		Nur-Sultan city			Extract of Minutes of the meeting of the Board of Directors No.2 dated 28.01.2021

### 3. Personal composition of other management bodies (if any)

Last name, first name, patronymic (if any)	Citizenship status	Individual Identification Number (if any)	Number, series (if any), date of issue and period of validity of the identity document	Number and date of the document (minutes of the general meeting, resolution of the sole shareholder (founder) or other similar document) on the basis whereof the resolution on appointment was adopted

### 4. Entity representatives (if any)

Last name, first name, patronymic (if any)	Citizenship status	Individual Identification Number (if any)	Number, series (if any), date of issue and period of validity of the identity document
Number, date and period of validity (if any) of the document (order, power of attorney) empowering the representative to perform legal acts on behalf of the legal entity (opening of account, maintenance of account, full name (if any) of the person signing the document (order, power of attorney) empowering the representative to perform legal acts on behalf of the legal entity)			

**III. Please provide information on shareholders (participants) holding the shares (participation interest) of 5% and over, disclosing the structure of capital of those shareholders (participants) and beneficial owners thereof**

Name of the shareholder (participant)	Share in capital	Address	Full name, date and place of birth of the beneficial owner, participation interest (%)
	87.45%	Republic of Kazakhstan	Bulat Utemuratov

**IV. Beneficial owners<sup>1</sup>**

Full name of the beneficial owner	Participation interest (expressed in %)
Annex 1 "Information on a beneficial owner" to be completed with regard to each beneficial owner	
Bulat Zhamitovich Utemuratov	87.45%

**V. Please state your principal Correspondents and Counterparties**  
**The list of ForteBank JSC principal correspondent banks disclosed on the website:**  
<https://business.forte.kz/service/corespondent-relations>

Name	SWIFT	Place of business (country, city)

**VI. Is your entity a branch, a subsidiary or a dependent company?**

☐ Yes

☒ No

*If yes, please state the parent organization and address thereof (registered office)*

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**VII. Does your entity have branches and representative offices, subsidiaries and dependent companies?**

☒ Yes

☐ No

*If yes please state them*

Name and core activities	Registered office (full address)	Full name of the CEO
<b>OUSA Alliance LLP</b> The core activities: acquisition of doubtful and bad claims of the parent bank, as well as management thereof	Bldg. 50, Nazarbayev ave., Almaty city, Republic of Kazakhstan	Yerzhan Akhilbayev
<b>OUSA-F LLP</b> The core activities: acquisition of doubtful and bad claims of the parent bank, as well as management thereof	Bldg. 32, Kunayev str., Almaty city, Republic of Kazakhstan	Assel Iliassova
<b>Forteleasing JSC</b> Leasing activity	Bldg. 502, Seifullin ave., Almaty city, 050008, Republic of Kazakhstan	Talap Rakhmanov
<b>«One-Technologies» LLP</b> IT Activities	Bldg. 155, Tazhibaeva str., Almaty city, Republic of Kazakhstan	Yelzhan Koshanov
<b>AO «ForteFinance»</b> Brokerage activity	Bldg.46/201, Sauran str., Nur-Sultan city, Republic of Kazakhstan	Dautbayev Asyl

No.	Branch name	Legal address
1	Branch in Almaty city	Bldg. 100, Nazarbayev ave., Almaty city
2	Branch in Nur-Sultan city	Bldg. 8A Dostyk str., Nur-Sultan city
3	Branch in Aktau city	Bldg. 22/2, microdistrict 12, Aktau city
4	Branch in Aktobe city	Bldg. 85, Abylkair Khan ave., Aktobe city
5	Branch in Atyrau city	Bldg. 155, Pushkin str., Atyrau city

<sup>1</sup> A Beneficial owner is an individual who directly or indirectly holds over twenty-five per cent of participation interest in charter capital, or outstanding shares (net of preference shares and shares repurchased by the company) of the customer being a legal entity; as well as an individual otherwise exercising control over the customer, or on behalf whereof the customer performs transactions with money and (or) other assets



6	Branch in Karaganda city	Bldg. 49/1, Gogol str., Karaganda city
7	Branch in Kaskelen town	Bldg. 76A, Abylai Khan str., Kaskelen town
8	Branch in Kokshetau city	Bldg. 108/1, Abai str., Kokshetau city
9	Branch in Kostanai city	Bldg. 155/1, Tәuelsizdik str., Kostanai city
10	Branch in Kyzylorda city	Bldg. 8A, Sultan Beibars str., Kyzylorda city
11	Branch in Pavlodar city	Bldg. 46/1, Toraigyrov str., Pavlodar city
12	Branch in Petropavlovsk city	Bldg. 21, K. Sutyushev str., Petropavlovsk city
13	Branch in Semey city	Bldg. 15A, Kayym Mukhamedkhanova str., Semey city
14	Branch in Taldykorgan city	Bldg. 136, Gagarin str., Taldykorgan city
15	Branch in Taraz city	Bldg. 161, Kazybek Bi str., Taraz city
16	Branch in Uralsk city	Bldg. 35 Б, Zh. Moldagaliyev str., Uralsk city
17	Branch in Ust-Kamenogorsk city	Bldg. 68, Kazakhstan str., Ust-Kamenogorsk city
18	Branch in Shymkent city	Bldg. 15A, Zheltoksan str., Al-Farabi district, Shymkent city
19	Branch in Ekibastuz city	Bldg. 57A, Mashhur Zhussip str., Ekibastuz city
20	Branch in Turkestan city	Bldg. 339, Tauke Khan str., Turkestan city

**VIII. Name and registered office of the financial group/holding company your organization belongs to (if any)**

«Nova Leasing» JSC is a banking holding of «ForteBank» JSC. Mr. Utemuratov B. Zh. is a 100% shareholder of «Nova Leasing» JSC. Address of «Nova Leasing» JSC: 22/14 B. Momyshuly str., Nur-Sultan city, Republic of Kazakhstan

**IX. Describe (in general) the history of your organization, business reputation, specialization in banking products, information on occupied sector of the market and business competition, restructuring, changes of the nature of activities, etc.:**

ForteBank Joint Stock Company is one of the leading Kazakhstan banks and has been successfully operating in the banking services market for more than 20 years.

As of January 1, 2021 ForteBank JSC ranks fourth in the country in terms of assets, and is developing as a universal financial institution in all areas of business with a primary focus on retail market as well as on SME lending.

As of August 1, 2021 Bulat Utemuratov is a beneficial owner of 87.45% of the Bank's common shares, of which: 79.79% are represented as placed common shares of the Bank and 7.66% are in the form of global depositary receipts (GDRs), the underlying asset whereof is represented by common shares of the Bank.

ForteBank JSC is a participant of:

- compulsory deposit guarantee system Kazakhstan Deposit Insurance Fund JSC;
  - Kazakhstan Stock Exchange (KASE);
  - Financial Institutions' Association of Kazakhstan;
  - S.W.I.F.T. and REUTERS International Interbank Telecommunication Systems;
- and
- Member of Atameken National Chamber of Entrepreneurs;
  - Principal member of VISA International and MasterCard International payment systems;
  - Partner of Damu Development Fund.

ForteBank JSC has an extensive branch network which amounts to 20 branches and about 100 outlets, as well as an extensive network of acquiring devices amounting to more than 900 ATMs, including about 200 ATMs with cash-in function, as well as more than 160 POS terminals in cash outlets, and about 20 000 POS terminals in trade and service enterprises.

**X. Please state the organization rating assigned by international rating agencies:**

**Standard & Poor's International Rating Agency ratings:**

- Long-term credit rating: "B+"
- Short-term credit rating: "B"
- National scale rating: "kzBBB"
- Outlook: "Stable"

**Moody's Investors Service International Rating Agency ratings:**

- Local and foreign currency long-term deposit rating: "Ba3"
- Outlook: "Stable"

**Fitch Ratings International Rating Agency:**

- Long-term issuer default rating: "B"
- Short-term issuer default rating: "B"
- National long-term rating: "BB+(kaz)"
- Outlook: "Stable"

**XI. Supervisory authority in the country of the entity, frequency of reviews performed thereby**

Agency for regulation and development of the financial market of the Republic of Kazakhstan. Address: bldg. 21, Koktem-3 microdistrict, Almaty city, Republic of Kazakhstan, 050040. The scheduled inspection is carried out in accordance with the inspection plan, not often than once a year.

**XII. Name of the external audit firm to audit the reliability of the financial statements of the entity, stating the date of the last audit**

Ernst & Young LLP, date of the latest audit – 31.12.2020.

**XIII. State an Internet resource that hosts the official financial statements of the entity for the last reporting period (balance sheet, income statement)**

<http://www.kase.kz/ru/emitters/show/ASBN>

<https://forte.kz/reporting>

**XIV. Anti-Money Laundering and Combating the Financing of Terrorism (AML/CFT)**

**1. In your country, is your entity the subject of AML/CFT law enforcement?**

(for Republic of Kazakhstan non-resident entities)

☒

yes

☐

no

*If yes, please state the AML/CFT legislative and other statutory acts adopted in your country:*



- Law of the Republic of Kazakhstan dated August 28, 2009 No. 191-IV "On Counteracting the Legalization (Laundering) of Criminally Obtained Incomes and Financing of Terrorism";
- Republic of Kazakhstan Minister of Finance Order No. 938 dated 30 September 2020 "On Combating Legalization (Laundering) of Illegally Gained Income and Financing of Terrorism";
- Republic of Kazakhstan National Bank Management Board Resolution No.188 dated 12 November 2019 "On Approval of the Rules for Formation of a System to Manage Risks and Internal Control for Second-tier Banks";
- Republic of Kazakhstan Code No.235-V dated 5 July 2014 "On Administrative Offenses";
- Republic of Kazakhstan National Bank Management Board Resolution No. 18 dated 22 March 2020 "On the establishment of the List of offshore zones for the purposes of banking and insurance activities, the activities of professional participants in the securities market and other licensed activities in the securities market, the activities of joint-stock investment funds and the activities of organizations carrying out microfinance activities";
- Republic of Kazakhstan National Bank Management Board Resolution No.8 dated 24 February 2020 "On Approval of the List of Offshore Zones for the Purposes of Republic of Kazakhstan Law 'On Combating Legalization (Laundering) of Illegally Gained Income and Financing of Terrorism'";
- Republic of Kazakhstan Minister of Finance Order No.613 dated 4 December 2015 "On Approval of the Rules for Payment of Funds to an Individual Included in the List of Entities and Those Associated with the Financing of Terrorism and Extremism, for Life Support";
- Republic of Kazakhstan Minister of Finance Order No.1000 dated 13 October 2020 "On approval of requirements for financial monitoring entities for training and education in the field of combating legalization (laundering) of proceeds from crime and financing of terrorism".
- Republic of Kazakhstan National Bank Management Board Resolution No.140 dated 29 June 2018 "On Approval of Requirements for Customer Due Diligence in case of Remote Establishment of Business Relations by Financial Monitoring Subjects".

2. Has your entity developed rules of internal controls for AML/CFT, as well as regulations on AML/CFT issues, and the programs of implementation thereof in accordance with the requirements of national legislative acts and other statutory acts?

☒ yes

☐ no

*if yes, please state them:*

Name of the statutory act	Date of approval and date of last amendments made
"Policies to Combat Legalization (Laundering) of Illegally Gained Income and Financing of Terrorism"	26 May 2016 (as amended on 31 July 2020)
"Rules for Combating Legalization (Laundering) of Illegally Gained Income and Financing of Terrorism"	23 April 2018 (as amended on 16 April 2021)
"Instruction on financial monitoring of the Compliance Control Service"	01 February 2017 (as amended on 25 March 2021)
"Procedure for identifying unusual operations"	29 August 2018 (as amended on 01 September 2020)
"Rules for working with international sanctions"	26 December 2018 (with amendments as of 02 February 2021)
"Rules for interaction with persons entrusted with the application of customer due diligence"	28 June 2019
"Procedure for managing changes and maintenance of the AML Financial Monitoring System"	27 June 2018

3. Has your entity developed procedures involving the following:

identification of customers and beneficial owners thereof; establishment and identification of beneficiaries; study of customers and counterparties of your entity	Yes
when making transfers, provision of full information on the sender (account number, name, full address)	Yes



when making international transfers, receipt of full information on the beneficiary (account number, name, full address)	Yes
identification of the person when transactions with money or other assets are conducted thereby without the use of a bank account	Yes
checking of customer information and transactions made thereby, as well as determination of the source of customer's funds	Yes
control over customers/transactions with the purpose to identify individuals and entities suspected of terrorist activity, that are included in the relevant sanction lists?  If yes, what sanction lists does your entity use?	Yes. Consolidated Sanction List of the UN Security Council; The OFAC sanction list; List consolidated by Agency of Financial Monitoring: -List of individuals and organizations, linked with financing terrorism and extremism; -List of individuals and organizations, linked with spread of weapon of mass destruction; -List of individuals, involved with terrorist activities.
identification of transactions stipulated by the legislation on AML/CFT	Yes
monitoring of unusual or suspicious activity related to transfer of money or other means of payment (such as checks, payment documents, etc.)?	Yes
regulation of establishing business relations with foreign public officials?	Yes
management of the risks of legalization (laundering) of illegally gained income and financing of terrorism, with due account for risk factors (customer type risk, country (geographical) risk, service (product) risk?	Yes
setting of heightened measures of due diligence for the relevant categories of customers and groups of transactions, which, in the opinion of your entity, are associated with an increased risk of illegal operations within or through your entity?	Yes
processes of review and, if necessary, updating of information on high-risk customers?	Yes
documented recording and submission of information required by national legislation on AML/CFT to the authorized body	Yes
documents and information storage	Yes
bringing to the attention of relevant employees of the information on changes in the AML/CFT legislation or internal control procedures?	Yes
procedures to prevent opening of anonymous accounts?	Yes
Has your entity developed procedures hindering the establishment of correspondent relations with shell banks?	Yes
Staff training on AML/CFT (periodicity of training and date of the latest one)	Yes. The training is performed for all new employees within a month from start of work. For everyone else - at least once a year. Additional training activities are conducted in case of changes of the Republic of Kazakhstan



legislation on AML/CFT, the Bank rules and procedures applicable to internal control for AML/CFT purposes.  
Date of the latest training – March, 2021.

**4. Does your entity have an automated information system to facilitate detection of suspicious activity (operations) performed by customers?**

☒ yes

☐ no

*If yes, please state which software is used*

**Financial Monitoring System “AML v 2.0” software**

**5. How does your entity inspect customers in the database for sanction lists (automatically or manually)?**

**Automatically**

*If automatically, which software is used for this (name of the software and developer), and since when is this software used?*

**Financial Monitoring System “AML v 2.0” software developed by Prime Source Innovation LLP. The Bank has been using the system since 14 March 2013.**

**6. Does your entity use external systems for review of sanctions (e.g., Worldcheck / Dow Jones Risk & Compliance Services)? State the name. If the review for sanctions is performed in the manual mode, which specialized websites/external systems are used?**

**Dow Jones Risk & Compliance**

**7. Does your entity provide services to customers falling within the following criteria? (as of 01.04.2021)**

Customer type	Answers		Total number of customers (%)
	Yes	No	
foreign public officials, their close relatives and representatives;	Yes		0,01% (78)
foreign financial institutions;	Yes		0,0001% (1)
legal entities and individual entrepreneurs the business whereof is connected with intensive cash turnover, <b>including:</b>			(for this customer type, the total number is stated)
legal entities exclusive activity whereof is arrangement of exchange transactions with foreign currency in cash	Yes		0,07% (77)
entities exclusive activity whereof is collection of banknotes, coins and valuables		No	
microfinancing institutions	Yes		0,43% (474)
legal entities registered as pawn shops	Yes		0,029% (323)
agents (attorneys) of service providers (other than financial ones) that receive cash from consumers, including through electronic terminals	Yes		1,96% (2147)
gambling business promoters, as well as those providing services or receiving profit from online casinos outside the Republic of Kazakhstan		No	
those providing tourist services, as well as other services related to the intensive cash turnover	Yes		0,41% (446)
broker dealers managing the investment portfolio (exclusive of subsidiaries of the Counterparty which comply with the AML/CFT requirements set by the Counterparty)		No	
insurance (reinsurance) organizations, insurance brokers engaged in “life insurance” (exclusive of subsidiaries of the Counterparty which comply with the AML/CFT requirements set by the Counterparty)	Yes		0,005% (6)
those providing services on financial leasing ( exclusive of subsidiaries of the Counterparty which comply with the AML/CFT requirements set by the Counterparty)	Yes		0,027% (30)
credit cooperatives;		No	
those operating as insurance agents;	Yes		0,005% (6)
those carrying out mediation activities in purchase and sale of real estate;	Yes		0,187% (205)



those the activities whereof are related to production and (or) trade in weapons, explosives;	Yes		0,0064% (7)
those the activities whereof are related to extraction and (or) processing, purchase and sale of precious metals, precious stones or wares thereof;	Yes		0,07% (77)
non-profit organizations in the legal form of foundations, religious associations;	Yes		0,07% (73)
those located (registered) in the Republic of Kazakhstan, branches and representative offices thereof located in the Republic of Kazakhstan, as well as in the countries transactions wherewith increase the risk of money laundering/financing of terrorism, including the following: 1) foreign countries (territories) included in the list of countries (territories) not fulfilling or insufficiently fulfilling the recommendations of Financial Action Task Force on Money Laundering (FATF) as prepared by the authorized body on financial monitoring; 2) foreign countries (territories) in respect whereof international sanctions (embargo) as adopted by the UN Security Council resolutions are applied; 3) foreign countries (territories) included in the list of offshore zones for the purposes of the Republic of Kazakhstan Law "On Combating Legalization (Laundering) of Illegally Gained Income and Financing of Terrorism" approved by Republic of Kazakhstan Acting Minister of Finance Order No.52 dated 10 February 2010 "On Approval of the List of Offshore Zones for the Purposes of the Republic of Kazakhstan Law 'On Combating Legalization (Laundering) of Illegally Gained Income'"; 4) foreign countries (territories) determined by the Counterparty as representing a high risk of ML/FT on the basis of other factors (information on corruption level, illicit production, drug trafficking and (or) transit, information about support of international terrorism).	Yes		0,011% (1226)

**8. What is the percentage of high-risk customers your entity has a business relationship with:**

Less than 1%

**9. Are the internal control rules and programs developed by your parent organizations for the purpose of AML/CFT applied to foreign subsidiaries and dependent companies, branches (representative office) of your entity (if any)?**

☒ yes

☐ no

**10. Are there procedures for assessment by internal audit department and external audit organization of the effectiveness of internal documents on AML/CFT**

☒ yes

☐ no

*If yes, please state the date and the results of the last audit*

Internal audit: 12 July 2021

External audit: Ernst & Young LLP, the latest audit was conducted on 31 December 2020.

**11. Name the subdivision performing the functions in AML/CFT area (if any)**

Compliance Control Service

**12. Does your legislation stipulate relevant requirements for registration of procedures that allow, upon request of the Bank, providing information on due diligence of your customers?**

☒ yes

☐ no

**13. Does any authorized state body exercise control over your entity for application of AML/CFT requirements?**

☒ yes

☐ no

*If yes, please state the full name and address of your authorized state body for AML/CFT:*

Republic of Kazakhstan Ministry of Finance Committee on Financial Monitoring (hereinafter "CFM"), address: 10 Beibitshilik str., Nur-Sultan city, Republic of Kazakhstan.

**14. State the date and results of the last AML/CFT inspection carried out by the supervisory authority in the country of your entity**

Following the latest inspection carried out by the Republic of Kazakhstan National Bank, separate violations of the term for the provision of statistical information on transactions to the authorized body were detected. Errors were caused by a



technical failure of the system, and they do not represent a violation of the legislation on combating money laundering and financing of terrorism. As of now, those violations have been remedied.

15. Have the supervisory authorities applied any enforcement actions to your entity in connection with non-fulfillment of the AML/CFT legislation for the last five years?

☒ yes

☐ no

If yes, please disclose the information in detail

The bank was subjected to administrative liability for violating the legislation of the Republic of Kazakhstan "On Combating Legalization (Laundering) of Illegally Gained Income and Financing of Terrorism", in the part of:

- providing information on transactions subject to financial monitoring in the CPM;
- documenting and providing information on the operation that is subject to financial monitoring part 1 of article 214 of the Code of Administrative Offenses.

These facts were caused by a technical failure of the system and incorrect operation of the scenarios for detecting transactions. As of now, the facts have been eliminated, fines were paid.

16. Have you appointed an employee responsible for compliance with the rules of internal control for the purpose of AML/CFT and implementation programs thereof?

☒ yes

☐ no

If yes, please state his (her) last name, first name and patronymic (if any), position, contact telephone numbers and fax numbers, e-mail address:

Full name:

Timur Mussin

Position:

Chief Compliance Officer

Phone:

+7 7172 59-99-99 (ext. 10314)

E-mail:

TMussin@fortebank.com

#### XV. Information related to FATCA (Foreign Account Tax Compliance Act)

Basic information	Answers	
	Yes	No
Is your entity a US resident for tax purposes?		No
Do you registered on IRS website?	Yes	
GIIN:	LPSQS3.99999.SL.398	
Participation type: (Please provide the W-8BEN-E/W-9 questionnaire)	Reporting Model 1 FFI	
Does your entity perform activities within compliance with FATCA:	Yes	
	If yes, please state which ones: The Bank is registered on the IRS website and conducts activities in the context of identification of those (accounts thereof) falling within the FATCA requirements	
FATCA Responsible Officer	Last name, first name and patronymic (if any): Timur Mussin Position: Chief Compliance Officer Contact telephone number, e-mail: +7 7172 599 999, TMussin@fortebank.com	

Authorized to sign on behalf of the entity

Chief Compliance Officer

Senior Banker  
International Relations



Timur Mussin

Ainur Naraliyeva

"10" September 2024 (date)

Information on Counterparty's Beneficial Owner  
BIN 990740000683

Full name	Bulat Utemuratov
Date and place of birth	13.11.1957
Citizenship status (if any)	The Republic of Kazakhstan
Individual identification number (if any)	
Number, series (if any), name of the authority issuing the identity document, date of issue and period of validity	
Tax residence, including taxpayer's number in the foreign country	
Contact telephone number	
State whether the foreign beneficial owner is affiliated with foreign public officials or related persons (family members)	Not applicable
The basis whereupon an individual is recognized as a beneficial owner	<input checked="" type="checkbox"/> An individual that holds, directly or indirectly, over 25% of participation interest in the charter capital, or outstanding shares (net of preference shares and shares repurchased by the company) of the legal entity; <input type="checkbox"/> An individual exercising control over the legal entity on other grounds <input type="checkbox"/> An individual for the benefit whereof the legal entity establishes business relationship (conducts transactions)

Senior Banker  
International Relations

Chief Compliance Officer



*[Signature]*  
*[Signature]*

Ainur Naraliyeva

Timur Mussin

" 10 " September 20 21 (date)